

INTEGRATION DATASHEET

CloudRadial Integration with Augmentt

CLouDRADIAL INTEGRATION CAPABILITIES

CloudRadial currently has a variety of integrations that are dedicated to helping MSPs save time, money, and resources. These integrations enable MSPs to ensure smooth data synchronization, reduce client noise, enhance productivity, streamline workflows, and manage their clients at scale.

WHAT IS AUGMENTT?

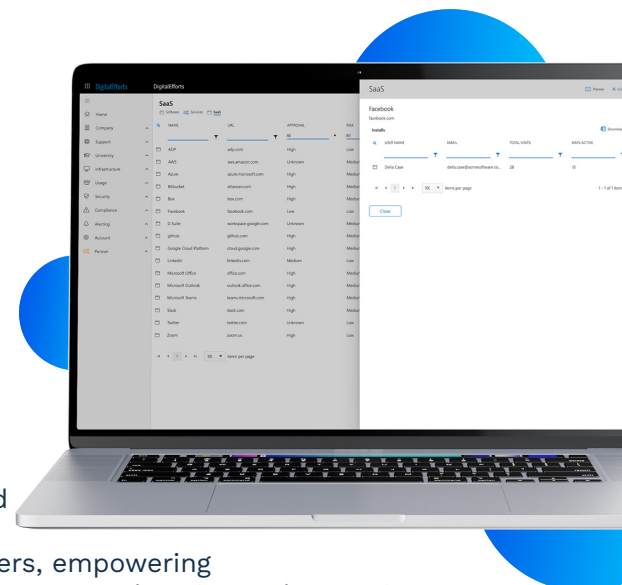
Augmentt is a cutting-edge centralized SaaS (Software as a Service) security platform designed specifically for MSPs to deliver unparalleled managed security services for Microsoft and cloud applications. The multi-tenant platform offers complete visibility across all your end-users, empowering you to effortlessly audit, protect, and detect security threats, adopting a comprehensive and proactive approach to cybersecurity.

Ideal for both MSPs and SMBs (Small and Medium-Sized Businesses) leveraging cloud-based productivity tools, Augmentt's services prove indispensable to any company seeking to manage and optimize their cloud resources effectively. By harnessing the power of Augmentt, organizations can maximize their SaaS applications' potential while ensuring robust security measures are in place, safeguarding their critical data from potential cyber threats.

KEY FEATURES

Augmentt seamlessly integrates with CloudRadial, to give MSPs instant access to a comprehensive SaaS solution providing invaluable insights into the usage of SaaS applications for any customer company. This powerful integration addresses several key challenges MSPs face in their mission to protect their customers from security threats, particularly those arising from using SaaS applications. The integration of Augmentt within CloudRadial offers numerous advantages, including enhanced transparency, collaborative discussions, visual representations, and the ability to showcase expertise in securing end-users and informing administrators.

- **Accessible Reporting in Portal:** Having everything in one portal for customers to locate and view increases efficiency and helps keep the customers and MSPs organized. A single centralized portal improves customer and MSPs' communication, data management, and reporting capabilities. This helps drastically improve the customer/ MSP relationship and strengthen it.
- **Provides Transparency:** Promoting Transparency – The availability of this information upfront in a portal fosters transparency between MSPs and their customers. It facilitates more effective conversations and serves as concrete proof of the work they continue to do, reinforcing their confidence in the decision to invest in an MSP.



- **More Informed Customers:** Empowering Informed End Users – Due to the easily accessible and transparent reporting, MSPs can equip their clients with comprehensive insights into their SaaS application security. This newfound knowledge empowers them to engage in more informed discussions and better prepares them for meetings, leading to the development of more productive and proactive security action plans.

HOW DOES THIS INTEGRATION HELP MSPS?

MSPs are constantly monitoring different networks, applications, and devices. Using CloudRadial as the gateway to SaaS reporting, they can provide the customer with another level of transparency, showing them what they are investing in. By leveraging Augmentt + CloudRadial, the MSP can engage in high-level conversations around concepts such as Shadow IT, productive SaaS apps, and overall security. This powerful combination allows for strategic discussions to safeguard their business, helping them improve and enhance security measures.

This seamless integration provides a compelling incentive for admin-level users to proactively access the portal and closely monitor their company’s activities, ensuring nothing slips through the cracks.

PRICING*

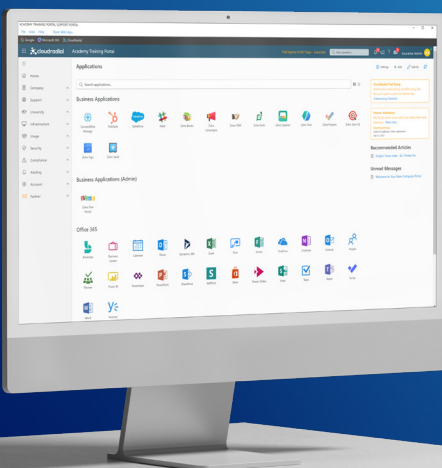
PROVIDER SERVICES	DESCRIPTION
Augmentt Secure	Site license \$249/month for 500 seats or \$.80/seat
Augmentt Discover (will be sold separately)	Site license \$199/month for 1000 seats or \$0.40/seat

*Pricing as of July 31, 2023. Subject to change.

For more information on what’s included with each pricing plan, please contact your account manager or email sales@cloudradial.com.

SUPPORT DOCUMENTATION

Enabling the Augmentt Integration – CloudRadial



CloudRadial is a Client Services Automation (CSA) platform that provides Managed Service Providers (MSPs) and IT Departments with a comprehensive platform that consolidates all client touchpoints into one single pane of glass.

Working to eliminate client noise through self-service features, powerful automations, seamless integrations and an intuitive client portal, CloudRadial provides optimized service delivery, automated account management, and enhanced client satisfaction, revolutionizing how MSPs and IT Departments manage their clients.